

General Information
Orders by Email / Purchase Order
valid from 1-Oct-2015



1. Where can I order my Spirochrome product?

All products are available from Spirochrome by following the guidelines below.

However, in Europe and North America the following SiR-fluorophore based probe kits:

- **SC001: SiR-Actin Kit** (50 nmol SiR-Actin, 1 umol Verapamil)
- **SC002: SiR-Tubulin Kit** (50 nmol SiR-Tubulin, 1 umol Verapamil)
- **SC006: Cytoskeleton Kit** (50 nmol SiR-Actin, 50 nmol SiR-Tubulin, 1 umol Verapamil)
- **SC007: SiR-DNA Kit** (50 nmol SiR-DNA, 1 umol Verapamil)

are sold by these exclusive Distributors:

In Europe (without Switzerland) by **tebu-bio**. Direct Link to order: www.tebu-bio.com

In North America (US, CA) by **Cytoskeleton Inc.** Direct Link to order: www.cytoskeleton.com

2. Please ask for a Quote

Our company is based in Switzerland and our prices are listed in CHF (Swiss Francs). Upon request, we will provide you with an individual quote in your preferred currency. Please provide us with the following information:

- Name, address, phone number and email address
- Preferred currency: USD, EUR, CHF
- Payment method: bank transfer OR credit card (via Paypal)
- Shipping paid by you (via your Fedex account) OR paid by us and included in the price

Please send your Quote Request to:

info@spirochrome.com

3. Order instructions

Orders are subject to our [Terms and Conditions](#)

To place an order by Email or Purchase Order, provide us please with the following information and send them as text or pdf-file to

order@spirochrome.com

- Quote number if available
- Article number and description
- Shipping address
 - including name, phone number and email of contact person
- Billing address, if different from shipment address
- Preferred currency for payment (CHF, EUR or USD)
 - We prefer payment by bank transfer. Please indicate if you want to pay by Credit Card or Check.

You may add additional information (e.g. Customer No, Order No, Vendor Code) at your convenience; we will integrate these into the paperwork for shipping and billing.

4. Shipping

Shipping is included in the displayed prices*). Please inquire at order@spirochrome.com for a discount if you order more than one item or if you want to carry out shipping via your own Fedex account.

*) Additional costs from taxes, custom fees, etc. might occur at your expense

5. Billing / Payment

We will track your shipment. You will obtain an invoice by regular mail after arrival of your Spirochrome product. We prefer payment by bank transfer. Our bank details are listed below and will also appear on the invoice.

If you want to pay by Credit Card, we will send you an email with the amount and a link to PayPal.

6. Contact information

Spirochrome Ltd
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Switzerland

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Fax: (+41) 43 260 90 35

Email: info@spirochrome.com (general inquiries)
support@spirochrome.com (technical support)
order@spirochrome.com (orders)

Web: www.spirochrome.com